

BUILDING CONTROL LOCAL PERFORMANCE
INDICATORS
BETWEEN 1st JULY 2007 – 30th SEPT 2007

	TARGET	ACHIEVED
Percentage of acknowledgement letters sent within 2 working days (Building Notices)	100%	100%
Percentage of acknowledgement letters sent within 2 working days (Full Plans Applications)	100%	100%
Percentage of substantive replies within 21 days (ie. Full Plans Applications examined in less than 3 weeks of validation)	100%	100%
Dangerous structures visited on same day as request	100%	100%
Percentage of Full Plans Applications determined within given periods:-		
a) < 3 weeks	50%	64%
b) > 3 weeks & < 5 weeks	25%	23%
c) > 5 weeks & < 2 months	25%	13%
Percentage of Full Plans Applications refused	2%	3%
Percentage of responses to same day requests for inspections	100%	100%
Inspection Frequency: Percentage of projects inspected within 3 months when no request for inspection	70%	10%